

Faculty Senate Website Troubleshooting Guide

If you are experiencing issues accessing the Faculty Senate website, please try the following troubleshooting steps:

- 1 **Connect to the VPN**
Ensure you are connected to the Cisco Secure Client VPN before accessing the site.
- 2 **Clear Your Browser Cache and Cookies**
Old or corrupted browser data can sometimes prevent pages from loading correctly.
- 3 **Try a Different Browser**
Access the website using another browser such as Chrome, Edge, Firefox, or Safari.
- 4 **Use a Private or Incognito Window**
Open the website in an Incognito or Private Browsing window. If the site works there but not in a regular browser window, the issue may be related to cached data or saved cookies.

Need Additional Assistance?

If the issue persists after trying these steps, please contact the [ITS Department](#) and provide a screenshot of the error message, if available.